



Dogwood Social House Fun Pass Terms & Conditions **Updated March 10th, 2025**

This is a legally binding contract. Please read carefully and sign at the bottom to continue.

This agreement between you and Dogwood Social House ("Cape Dogwood 573") outlines the terms of the Fun Pass Membership program (the "Agreement"). By purchasing a Fun Pass, you accept the terms of this Agreement. This Agreement, along with Dogwood's policies and membership terms, governs the use of the Fun Pass and its benefits.

1. Fun Pass Membership

1.1 Membership Options

- (a) **Limited-Term Fun Pass:** A one-time purchase providing benefits for a term of two months only.
- (b) **Monthly Membership:** A recurring membership with benefits, billed monthly, requiring a minimum commitment of 12 months (the "Minimum Term").

1.2 Payment & Billing Authorization

You must provide a valid payment method during sign-up (referred to as your "Card"). By signing up, you authorize Dogwood Social House to:

- Charge your Card for the first month's membership fee and any applicable taxes and fees.
 - Charge your Card monthly for continued membership until cancellation.
- Charge your Card for any additional fees incurred, including termination or deactivation fees.

If the payment method is a debit card, you agree to preauthorize charges. You will receive notice for charges exceeding \$10.00 over your regular membership fee.

1.3 Payment Obligations

You are responsible for maintaining an active, valid payment method. Failure to make payments may result in suspension of benefits. You must update your payment method via the Dogwood Social House payment portal on Rex Reservations. Membership fees are non-refundable, and unused benefits do not warrant a refund.



1.4 Price Changes

Your membership rate will remain the same during the Minimum Term. However, applicable taxes and fees may be adjusted. Dogwood reserves the right to change membership pricing after the Minimum Term with prior notice via email.

1.5 Cancellation Policy

Memberships may not be canceled during the Minimum Term. After this period, memberships renew on a month-to-month basis. To cancel, you must submit notice at least 15 days before your next billing date via the email to madison.stephan@dogwoodsocialhouse.com.

1.6 Early Termination Fee

If you cancel before the Minimum Term ends, you agree to pay a termination fee equal to the remaining balance of your membership commitment. Dogwood Social House reserves the right to charge this fee to your Card.

1.7 Membership Check-In's

To redeem your membership, present your receipt to the host at your chosen location, and they will activate your card.

During your initial visit, each child receiving a card must be present for a photo and name registration. For every future visit, their name and photo must match the account to redeem gameplay.

Check-in Requirements:

- You must check in with the host before accessing play areas.
- A child must be accompanied by an adult to redeem their card. If no adult is present, membership benefits will not be available for that visit.
- Each time you check in, you must present a valid ID that matches the name on your membership account.

1.8 Membership Suspension

Dogwood may suspend your membership if:

- Your payment fails and is not updated before the next billing cycle.
- You violate Dogwood's policies or the terms of this Agreement.



- Any fraudulent activity is detected on your account.

A \$10 deactivation fee applies to reactivate suspended accounts. Membership fees continue to be billed during suspension.

1.9 Membership Revocation

Dogwood Social House reserves the right to revoke membership if:

- Payments are overdue for more than 30 days.
- You engage in inappropriate, disruptive, or unlawful behavior at Dogwood Social House.
 - You misuse the Fun Pass or attempt to transfer benefits to non-members.

Revoked memberships are not eligible for refunds. If revoked during the Minimum Term, the termination fee will apply.

2. Fun Pass Benefits

Fun Pass holders receive the following benefits:

- **Daily Game Play:** Members receive a set number of Play Credits per visit, valid only on the day of issuance. Unused credits expire at the end of each business day.
- **Exclusive Access to Events:** Members may receive invitations to exclusive Dogwood Social House events and promotions.

3. Fun Pass Limitations & Restrictions

- (a) **Exclusions:** The Fun Pass does not cover food, beverages, retail purchases, or special events unless explicitly stated.
- (b) **Non-Refundable:** Membership fees and Play Credits are non-refundable and non-transferable.
- (c) **No Stacking of Discounts:** Membership benefits cannot be combined with other promotions or offers.
- (d) **Limited Entry:** Possession of a Fun Pass does not guarantee entry, especially during peak times or private events.
- (e) **Behavioral Expectations:** Disorderly conduct, violation of Dogwood policies, or inappropriate behavior will result in suspension or revocation of membership without a refund.



4. Privacy & Communications

By signing up for a Fun Pass, you agree to receive communications via mail, phone, email, and push notifications regarding your membership, promotions, and other Dogwood Social House events. You may opt out of promotional messages but will continue to receive necessary service-related communications.

5. Miscellaneous

- This Agreement is non-transferable and may not be assigned to another individual.
 - Dogwood may amend these terms at any time with prior notice.
- If any provision of this Agreement is deemed unenforceable, the remaining provisions shall remain in full effect.
- English-language versions of this Agreement control over any translated versions.

By purchasing a Fun Pass, you acknowledge and agree to these terms and conditions.